



# Infrastructure Resources



## Santa Cruz County Community Development & Infrastructure Department (Public Works Division)

The Public Works Division plays an important role in meeting the essential infrastructure requirements of unincorporated Santa Cruz County. Services include design, construction, maintenance & improvements of County roads, bridges, drainage systems, curbs, gutters, sidewalks, streetlights, traffic signals, and signs.

### For more information:

- [cdi.santacruzcountyca.gov/](https://cdi.santacruzcountyca.gov/)

Report issues on County-maintained roads, such as fallen trees, potholes, or rockslides, using any of the following options:

- **Call our 24/7 Service Line:** 831-477-3999
- If this is a life-threatening emergency, please call 911.
- **Submit a report online:**  
<https://cdi.santacruzcountyca.gov/PublicWorks/ReportProblem>



### My Santa Cruz County App:

<https://cconnect.santacruzcounty.us/>



### County Maintained Road Advisories Dashboard:

[bit.ly/santa-cruz-county-roads](https://bit.ly/santa-cruz-county-roads)



### Road Impact Email Notifications:

[bit.ly/newsletter-cdi](https://bit.ly/newsletter-cdi)



## Santa Cruz County Office of Response, Recovery & Resilience

The mission of the Office of Response, Recovery & Resilience (OR3) is to build the County's resilience for future disasters, serve as the emergency management office for responding to ongoing disasters, and to coordinate recovery efforts for disasters that have occurred.

### For more information:

- <https://www.santacruzcountyca.gov/OR3.aspx>



### Emergency Notifications CruzAware:

<https://cruzaware.genasys.com/portal/en>



### Know Your Evacuation Zone:

<https://protect.genasys.com/>



### Plan and Prepare:

[bit.ly/scc-plans](https://bit.ly/scc-plans)



## Caltrans

Caltrans District 5 oversees the state transportation system on the Central Coast, managing over 1,100 miles of highways. Caltrans is dedicated to enhancing safety, mobility, and sustainability in transportation for all travelers.

### For more information:

- <https://dot.ca.gov/>



### Service Request Form for Non-Emergencies:

<https://csr.dot.ca.gov/>



### Planned Lane Closure:

[bit.ly/caltrans-lane-closures](http://bit.ly/caltrans-lane-closures)



### Quick Map Travel Alert Dashboard:

<https://quickmap.dot.ca.gov/>



### Questions?

Call: 805-549-3318

Email: [info-d5@dot.ca.gov](mailto:info-d5@dot.ca.gov)



## Santa Cruz County Regional Transportation Commission

The Santa Cruz County Regional Transportation Commission (RTC) serves as Santa Cruz County's regional transportation planning agency (RTPA) and is a state designated agency responsible for planning and financial programming of transportation projects.

### For more information:

- <https://www.sccrtc.org/>



**Cruz511:** Traffic, transit, bicycle, & pedestrian information in Santa Cruz County:

<https://cruz511.org/>



**San Lorenzo Valley Program:**

[sccrtc.org/slvplan](https://sccrtc.org/slvplan)



## Santa Cruz County Sheriff's Office

The Santa Cruz County Sheriff's Office provides patrol services and conducts investigations in the unincorporated areas, operates the County's adult correctional facilities, provides court security for the Superior Court, serves civil processes, and as Coroner, investigates the cause of sudden or unexpected deaths.

### For more information:

- <https://shf.santacruzcountyca.gov/>



**Report Abandoned Vehicles:**

[bit.ly/report-abandoned-vehicles](http://bit.ly/report-abandoned-vehicles)

or call 831-454-7602



**Non-Emergency Contact:**

Call: 831-471-1121



## California Highway Patrol

The California Highway Patrol (CHP) provides uniform traffic law enforcement throughout the state and assures the safe, convenient, and efficient transportation of people and goods on our highways.

### For more information:

- <https://www.chp.ca.gov/>



**Non-Emergency Contact:**

Call: 1-800-TELL-CHP  
(1-800-835-5247)